

MANAGEMENT/ADMINISTRATION

Key Performance Indicator (KPI)

This training course is designed to provide a strong foundation to deploying business management systems and BI software by developing the next generation of KPI professionals. These KPI architects will form the basis of the organisational performance measurement capability, becoming the go-to place for advice around understanding, establishing, activating, reporting and generating value by using KPI across organisations.

By completing the course, you will gain both the theoretical understanding and practical experience of using a variety of performance management tools and techniques for KPI management. In addition, on the last day of the course you are eligible to complete an examination for obtaining the Certified KPI Professional status, the premier global certification programme dedicated to rigorous KPI practice.

Certification Issued By

Leadership & Management Global Organization (LMGO - Switzerland) The Leadership and Management Global Organization (LMGO ®) is a global provider of leadership development and management research and certifications. Ranked among the world's top providers of executive accreditation and standardization, LMGO helps clients leverage leadership and management to drive results that matter.

Membership Benefits

High Authority Council for Arab Managers HACAM believes that this certificate will be a valuable resource for professionals within the Arab world in order to understand how these and other processes for organizational improvement are interrelated. HACAM provides training program in the Middle East and targets Managers of quality-focused organizations/industries, professionals aiming to increase their effectiveness/ productivity and anyone interested in the field of quality.

Key Benefits to Participants

- Have a clear understanding of the KPI management challenges and how to address them
- Facilitate the KPI selection process and establishment of scorecards and dashboards at a functional and organisational level
- Choose the right tools from the KPI management toolkit to maximise the impact of performance management in practice
- Deploy and promote good practice in KPI activation, reporting and visualisation
- Provide advice and co

Who Should Attend?

This course is relevant to representatives of organisations that:

- Aim to understand the complexities of using KPIs from both a technical and human perspective
- Have an interest in developing organisational performance measurement skills easily applied in practice
- Want to improve the quality of their planning by selecting and reporting on the right KPIs at the right time and in the right way.
- Have implemented or have plans to implement performance management systems at strategic, operational and individual level.

Eligibility

You are qualified to take this certification if you have any of the below requirements:

- ✓ Must have at least one year experience in related field
- ✓ Bachelors or Masters Degree

Course Parts

Establishing KPIs

- Introduction To The World Of KPIs
- The Pillars Of KPI Architecture KPI Selection
- Activating KPIs

KPI Documentation

- Data Visualisation: Designing KPI Dashboards And Scorecards
- KPI Data Gathering And Reporting

Generating value with KPIs

- KPI Management Enablers: Software, Hardware, Communication And Culture
- Generating Value From Using KPIs
- Measuring And Learning With KPIs

How To Register?

- ✓ [Register Online](#) or
- ✓ Fill-up the [registration form](#) and visit the Institute, with the following requirements then pay the necessary fees.
 - passport copy
 - 1 copy of passport size photo
 - eligible certificate copy

Contact Us

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