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AIAL building

Emirates Islamic
Bank Bldg.



المعهد العربي للمحاسبين والقانونيين

ARAB INSTITUTE FOR ACCOUNTANTS & LEGAL

IFQM

International Foundation for
Quality Management

LMG
Leadership & Management
Global Organization
Geneva, Switzerland

HAAM

Overview

This course provides the students with a quality, organisational and people management skills, and techniques to enable them to make a significant contribution to an organisation's strategic visions for success. It will also enable you to make an effective contribution to the implementation of policies in order to achieve customer focus and continuous improvement.

Studying IFQM will lead to an advanced qualification that will support your practical industry the necessary knowledge.

Who should attend?

IFQM course is suitable for graduates wishing to build a professional career in Quality and Business Improvement, as well as experienced professionals who want to develop knowledge, understanding and business management and skills in Quality and Business Improvement.

- QA/ QC / Managers
- Inspection / Managers
- Auditors & accountants
- Facilities Manager
- HRs
- Owners representatives

Eligibility

Your are qualified to take this course if you have any of the following requirements:

- Bachelors or Master's Degree
- Must have at least 1 year in related field.

Course Outline

- Introduction, definition and scope
- The role of the quality manager in modern organisations.
- Quality planning, methods & tools
- The requirements for interpersonal and personal skills and attitudes in effective team building as a key element in implementing quality improvement initiatives such as Total Quality Management.
- Quality in the design phase, manufacturing phase & procurement phase
- Metrology - Measurement assurance
- Quality management systems quality require-

Membership

- High Authority Council for Arab Managers (HACAM)

Certification

- Leadership & Management Global Organization
- Knowledge and Human Development Authority KHDA, Government of Dubai

Learning Outcome:

- Participants will be able to differentiate the quality concept and its influence.
- Participants will be able to describe, distinguish and use the several techniques and quality management tools.
- Identify the elements that are part of the quality measuring process in the industry.
- Predict the errors in the measuring process, distinguishing its nature and the root causes.
- Justify whether or not a measuring process fulfils the established quality requirements.
- Explain the regulation and the phases of a quality system certification process.
- The participant will be able to practice the organisational capability to maintain quality products, services and processes and to improve its performance.

Why take up IFQM?

- Employment in quality management roles, operations management, training and development, and auditing and business process improvement.
- Students will be introduced to a broad range of current theory and best practices covering operational, functional and strategic quality management.
- Provide an opportunity for appropriately qualified candidates to develop high level knowledge and a critical awareness of current Strategic Quality Management issues in a multi disciplinary context.