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HOTEL OPERATIONS Certification



Panama International
Tourism Association
and KHDA UAE Ministry

HOTEL OPERATIONS

COURSE OVERVIEW:

This course has been designed for individuals who wish to enter into a hotel industry in the operations and management entry-level positions.

Students learn how the operating and non-operating departments in a hotel work together to cater to the guest.

COURSE PARTS:

different types of lodging

functions of the various departments within a lodging operation

human resource issues as they relate to operations

trends in guest service and the role that operations plays in the competitive position of the property

CERTIFICATION ISSUED BY:

Panama International Tourism Association (PITA Panama) The panama international tourism association (PITA) is a statutory board as global organization. It champions the development of international tourism sector, one of the country's key service sectors and economic pillars, and undertakes the marketing and promotion to the world as a tourism destination.



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